

NCh 2909 – Quality management for SMEs

Certification of SME quality management systems.



In an increasingly complex and global market, Chile's small and medium-sized enterprises (SMEs) have the opportunity to broaden their client portfolios and target markets. But at the same time, these SMEs require the tools to generate confidence among their clients and demonstrate the good quality management of their products and services.

What is NCh 2909 certification?

NCh 2909 is Chile's common quality standard for small and medium-sized enterprises. It is founded on the continuous improvement of processes and enables organisations to demonstrate their commitment to process improvement in the sphere of resource and quality management. The continuous improvement of quality management systems enables SMEs to boost their competitiveness and ensure their viability over time. The standard focuses in particular on the management and protection of a company's key assets (infrastructure, merchandise, vehicles, raw materials and end products), defining business development strategies and ensuring the ongoing viability of the business.

Thanks to NCh 2909. Of 2004 quality management system certification for small and medium-sized enterprises, an organisation obtains public recognition by way of an independent, third-party evaluation process.

Key benefits

- Boosts the company's reputation for quality and competitiveness
- Generates strategic process-based and market-based information



- Fosters an internal dynamic of continuous improvement, both in terms of processes and staff growth
- Promotes a culture of respect for the environment, mitigating the impact of company processes
- Drives access to new markets and helps the company overcome competitive hurdles
- Protects the company's principal assets

Why certify with Applus+ Certification?

Applus+ Certification is a prestigious independent body that was established to help organisations achieve their aim of continuous improvement. We assess the specific needs of our clients so that our auditors, who specialise in the sectors in question, can add maximum value while evaluating an organisation's compliance.

Our teams of professionals draw up customised certification plans taking into account client structures, processes and areas of activity. Our global presence, extensive product portfolio and wide-ranging accreditations enable us to provide our clients with a comprehensive, expert and tailor-made service.