

UNE-EN 15017 Quality of Funeral Services

Certification of quality management systems in funeral services.



The UNE-EN 15017 standard ensures quality in the management of funeral services and cemeteries, focused on the providing utmost respect for the deceased and their families. UNE-EN 15017 establishes the requirements for the control of the service provided based on the standards of honesty, integrity and effort, which characterizes the work performed by the funeral sector.

WHAT ARE THE AIMS OF UNE-EN 15017, WITH REGARD TO QUALITY?

- To ensure compliance with funeral quality and safety criteria
- To review all the legal provisions that are applicable to the sector

BENEFITS

- Greater control of the service provided
- Differentiation and recognition in the market
- Optimization of the management of internal resources
- Certification of a standard designed by and for the Funeral Sector
- Guarantees of the quality and respect of the services provided
- Boosts the professionalization of in-house resources

WHO IS THIS STANDARD AIMED AT?



This standard is aimed at any company providing funeral services, mortuaries and cemeteries that want to differentiate themselves with high quality services.

¿WHY APPLUS+ CERTIFICATION?

Applus+ Certification is an independent and prestigious entity that aims to help organisations achieve their commitment to continuous improvement. We analyse the needs of our clients so that our auditors, specialists in each sector of activity, can provide a service that provides maximum value when assessing the compliance of your organisation. Our teams develop specific certification plans based on our clients' structure, processes and activities. Our international presence, extensive product portfolio and accreditations enable us to provide a global, expert service tailored to your organisation's needs.